

# how to claim a lottery prize

Have you validated your lottery ticket at a BCLC Lottery Ticket Centre and won a prize? Learn where to claim:

under  
\$1,000

LAKE CITY CASINO, KELOWNA

Sun–Thu: 9am–2am

Fri–Sat: 9am–3am

TREASURE COVE CASINO,  
PRINCE GEORGE

Sun–Thu: 9am–2am

Fri–Sat: 9am–4am

CASINO OF THE ROCKIES,  
CRANBROOK (Mountain Time)

Sun–Thu: 10am–12am

Fri–Sat: 10am–2am

CHANCES, FORT ST JOHN

Sun–Thu: 10am–12am

Fri–Sat: 10am–2am

CASCADES CASINO, LANGLEY

24/7

\$1,000  
to  
\$2,999<sup>99</sup>

LAKE CITY CASINO, KELOWNA

Mon–Sat: 9am–4:30pm

TREASURE COVE CASINO,  
PRINCE GEORGE

Mon–Sat: 9am–4:30pm

CASINO OF THE ROCKIES,  
CRANBROOK (Mountain Time)

Mon–Sat: 10am–4:30pm

CHANCES, FORT ST JOHN

Mon–Sat: 10am–4:30pm

CASCADES CASINO, LANGLEY

Mon–Fri: 8am–4:30pm

Sat: 9am – 4:30pm

\$3,000  
to  
\$9,999<sup>99</sup>

Please call BCLC  
Consumer Services  
at 1-866-815-0222  
before claiming your prize

**Kamloops Office**  
74 West Seymour Street  
Kamloops, BC V2C 1E2

**Prize Payout Hours (PT)**  
Mon–Fri: 8:00am–4:30pm  
Sat, Sun & statutory holidays:  
closed

\$10,000  
and  
greater

Claim your prize in  
person at a BCLC office  
in Kamloops or Vancouver

**Vancouver Office**  
2940 Virtual Way  
Vancouver, BC V5M 0A6

**Prize Payout Hours (PT)**  
Mon–Fri: 8:00am–4:30pm  
Sat: 9:00am–4:30pm  
Sun & statutory holidays: closed