

Summary: BCLC Response to Gaming Policy and Enforcement Branch Recommendations

GPEB Recommendation	Target Completion
1. The Province removes the exemption from registration contained in the Gaming Control Act for lottery retailers. Lottery retailers would be subject to a background investigation by GPEB and fall within the regulatory oversight of this Act (this requirement could be phased in over many months)	Commenced August 2007 and ongoing
2. The Province continues the exemption for lottery retailer employees, placing responsibility for the actions of employees with the retailer.	Current practice
3. GPEB to issue certificates of the integrity of lottery products before BCLC introduces those products. This will provide assurance to the public that the printing, construction, randomization, and product security of those products meet provincial standards.	Complete July 2007
4. BCLC be required to ensure Player Display Units (PDU) in fixed positions facing the customer in Lottery retailer locations. This would include fixed positions for the installation of any new units and the retrofitting of any existing units.	Complete June 2007
5. BCLC be required to install customer operated ticket validation kiosks in lottery retailer locations to provide a printed confirmation of a win (or not) directly to the customer.	Complete November 2007
6. The Assistant Deputy Minister (GPEB) reconfirm the requirement that BCLC must report, to GPEB, all issues of real or suspected wrongdoing involving retailers and their employees, in accordance with Section 86 of the Gaming Control Act.	Complete December 2006
7. All prize claims of a certain amount or larger must be submitted to interviews through BCLC's corporate security personnel (in addition to, or rather than, interview by prize/sales staff). Initially, we recommend this be for all claims of \$25,000 or more, but this could be adjusted down if it represents an unreasonably large volume of claims.	Complete December 2006
8. All prize claims in excess of \$3,000 made by lottery retailers, their employees or close relatives of retailers or their employees, must be submitted to interviews through BCLC's corporate security personnel (in addition to, rather than, interviews by prize/sales staff).	Complete December 2006
9. Winners of all prizes in excess of \$25,000 must sign a waiver that they are not a lottery retailer, an employee or a close relative of a retailer or employee (if they claim to be none of the above)	Complete December 2006
10. BCLC be requested to review its training regime for prize/sales staff consideration of prize winners and report to the Solicitor General (through GPEB) on the result and any changes it considers necessary.	Commenced August 2007 and ongoing