

BCLC Lottery Retailer Discipline

Between July 1 to September 30, 2009, disciplinary actions were taken due to the following infractions:

DATE	Discipline Administered	Infraction (Classification)
July 2, 2009	Employee Written Warning	Retailer failed to disclose to Casino that they were a retailer (Conduct contrary to public interest and harmful to BCLC...)
July 2, 2009	Written Warning	Altura freeze on multiple attempts to validate a S&W ticket (Validation issues not related to fraud/theft)
July 7, 2009	Written Warning	Employee deceived investigators during prize payout claim (Conduct contrary to public interest and harmful to BCLC...)
July 7, 2009	Written Warning	Employee purchased winning ticket at own location (No Play at Work)
July 8, 2009	Written Warning	Using S&W 649 tickets when a customer wants an on-line 649 ticket (Conduct contrary to public interest and harmful to BCLC...)
July 8, 2009	Written Warning	Guessing at digit to validate S&W ticket (Validation issues not related to fraud/theft)
July 8, 2009	Written Warning	Employee had a fellow employee validated her personal winning ticket (No Play At Work)
July 17, 2009	Written Warning	Employee checked personal ticket on Altura (No Play At Work)
July 17, 2009	Employee Written Warning	Retailer failed to disclose to Casino that they were a retailer (Conduct contrary to public interest and harmful to BCLC...)
July 20, 2009	Termination* of employee	Retailer employee - internal theft of cash - which was later repaid (Fraud/Theft)
July 27, 2009	Written Warning	Employee checked personal ticket at work (No Play At Work)
July 31, 2009	Written Warning	Altura freeze on multiple attempts to validate a S&W ticket (Validation issues not related to fraud/theft)
July 31, 2009	Written Warning	Validated tickets when the customer was not present (Conduct contrary to public interest and harmful to BCLC...)
July 31, 2009	Written Warning	Employee purchased a winning ticket at place of employment (No Play At Work)
July 31, 2009	Employee Written Warning	Employee deceived investigators during prize payout claim (Conduct contrary to public interest and harmful to BCLC...)
August 4, 2009	Written Warning	Employee used a copy of a ticket and validated it on Altura (Validation issues not related to fraud/theft)
August 4, 2009	Written Warning	Retail employee purchased and checked personal ticket at work (No Play At Work)
August 4, 2009	Written Warning	Retail employee changed the name on the back of a winning ticket (Conduct contrary to public interest and harmful to BCLC...)
August 5, 2009	Suspension*	Retail employee did not provide the player with the exchange ticket (Validation issues not related to fraud/theft)
August 5, 2009	Written Warning	Employee checked personal winning ticket on CAT (No Play At Work)
August 6, 2009	Written Warning	Employee guessing at digits to validate S&W ticket (Validation issues not related to fraud/theft)
August 6, 2009	Written Warning	Employee checked personal winning ticket on CAT (No Play At Work)
August 12, 2009	Written Warning	Stamped non-winning ticket PAID & ripped up non-winner (Validation issues not related to fraud/theft)
August 12, 2009	Written Warning	Failed to return winning ticket to player (Validation issues not related to fraud/theft)
August 12, 2009	Written Warning	Retailer refused to assist in investigation & refused to disclose their name (Conduct contrary to public interest and harmful to ...)
August 19, 2009	Written Warning	Employee guessing at digits to validate S&W ticket (Validation issues not related to fraud/theft)
August 19, 2009	Written Warning	LOA signatory checked personal ticket at work (No Play At Work)
August 21, 2009	Written Warning	Employee checked personal winning ticket on CAT (No Play At Work)

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August 24, 2009	Written Warning	Employee guessing at digits to validate S&W ticket (Validation issues not related to fraud/theft)
August 26, 2009	Written Warning	Failed to return ticket & validation slip to player (Validation issues not related to fraud/theft)
August 28, 2009	Written Warning	Failed to give Free Play ticket to player (Validation issues not related to fraud/theft)
August 28, 2009	Written Warning	Employee stamped PAID on \$1200.00 winning ticket (Validation issues not related to fraud/theft)
September 2, 2009	Written Warning	Employee did not stamp PAID on a winning 649 ticket (Validation issues not related to fraud/theft)
September 24, 2009	Written Warning	Employee checked personal winning ticket on CAT (No Play At Work)
September 28, 2009	Written Warning	Employee checked personal winning ticket on CAT (No Play At Work)
September 28, 2009	Suspension*	GPEB suspension of LOA signatory's retailer worker registration (GPEB suspension)