

## BCLC Lottery Retailer Discipline

Between January 1 to March 31, 2009, disciplinary actions were taken due to the following infractions:

DATE	Discipline Administered	Infraction (Classification)
January 7, 2009	Written Warning	Checking a personal ticket at own location on CAT (No Play At Work)
January 8, 2009	Written Warning	Failing to return ticket and validation slip to customer (Validation issues not related to fraud/theft)
January 9, 2009	Written Warning	Checking a personal ticket at own location on CAT (No Play At Work)
January 14, 2009	Written Warning	Checking a players ticket when they were not present (No Play At Work)
January 22, 2009	Written Warning	Checking a personal ticket at own location on CAT (No Play At Work)
January 28, 2009	Written Warning	Checking a personal ticket at own location on CAT (No Play At Work)
January 28, 2009	Written Warning	Retailer validated an exchange ticket left behind by a customer (Conduct contrary to public interest and harmful to BCLC...)
January 29, 2009	Written Warning	Failing to return ticket and validation slip to customer (Validation issues not related to fraud/theft)
January 30, 2009	Suspension*	Charged with possession of stolen property (Conduct contrary to public interest and harmful to BCLC...)
February 11, 2009	Written Warning	Checking a personal ticket at own location on CAT (No Play At Work)
February 11, 2009	Written Warning	Purchasing tickets at own location and adding Contest Entries (No Play at Work and Conduct contrary to public interest ...)
February 13, 2009	Termination*	Purchasing tickets at own location and GPEB cancelled Registration (No Play at Work)
February 27, 2009	Written Warning	Purchasing and validating tickets at own location (No Play At Work)
March 3, 2009	Written Warning	Retailer failed to disclose to Casino that they were a retailer (Conduct contrary to public interest and harmful to BCLC...)
March 3, 2009	Written Warning	Retailer failed to disclose to Casino that they were a retailer (Conduct contrary to public interest and harmful to BCLC...)
March 11, 2009	Written Warning	Retailer failed to disclose to Casino that they were a retailer (Conduct contrary to public interest and harmful to BCLC...)
March 16, 2009	Suspension*	Charged with possession of stolen property (Conduct contrary to public interest and harmful to BCLC...)
March 23, 2009	Termination* of employee	Internal theft (No Play At Work) Employee was terminated not retailer.
March 23, 2009	Termination* of employee	Internal theft (No Play At Work) Employee was terminated not retailer.
March 26, 2009	Written Warning	Employee purchasing Keno and Pull Tab tickets at own location (No Play At Work)
March 26, 2009	Written Warning	Employee checked personal ticket on CAT (No Play At Work)
March 26, 2009	Written Warning	Employee purchased ticket at own location (No Play At Work)
March 31, 2009	Written Warning	Employee purchasing Keno, Poker and Pull Tab tickets at own location (No Play At Work)